



Dispatcher-Service Agreement

This Dispatcher-Service Agreement ("Agreement") is entered into and effective as of _____, by and between:

Dispatcher:

Dispatcher Company Name: _____

Address: _____

Phone: _____

Email: _____

Carrier:

Carrier Company Name: _____

MC Number: _____

Address: _____

Phone: _____

Email: _____

1. Purpose

This Agreement sets forth the terms under which Dispatcher will provide load management and administrative services to Carrier. Dispatchers will act on behalf of Carrier to locate, negotiate, and secure freight loads. Carrier grants Dispatcher full authority to communicate and negotiate directly with brokers and shippers on its behalf.

2. Scope of Services

Dispatcher agrees to perform the following services for Carrier:

- Search for freight loads that match Carrier's preferences.
- Negotiate rates with brokers and shippers on behalf of Carrier.
- Complete broker/carrier agreements, carrier packets, and necessary documentation.
- Coordinate pickup and delivery schedules.
- Provide Carrier with load confirmations and necessary documents.
- Assist with communication between Carrier, broker, and shipper during transit.



Dispatcher does **not** function as a broker, motor carrier, or freight forwarder. Dispatcher acts solely as a representative of Carrier for administrative purposes.

3. Carrier Responsibilities

Carrier agrees to:

- Provide Dispatchers with copies of all required authority documents, insurance certificates, W-9 forms, and any other necessary paperwork.
- Maintain valid motor carrier authority and all required insurances.
- Ensure compliance with FMCSA, DOT, state, and local regulations.
- Operate equipment safely and lawfully.
- Promptly inform Dispatchers of any load issues, delays, accidents, or claims.

The carrier remains solely responsible for the actual transportation of freight.

4. Compensation

- Carrier agrees to pay Dispatcher a service fee equal to ____% of the gross revenue for each load booked by Dispatcher on behalf of Carrier.
- Dispatchers will invoice Carrier weekly (or as otherwise agreed in writing).
- Carrier agrees to pay all invoices within ____ business days of receipt.
- Dispatchers have no financial responsibility for freight charges, claims, fines, or penalties related to Carrier's operations.

5. Authorization

By signing this Agreement, Carrier authorizes Dispatcher to:

- Communicate with brokers, shippers, and other third parties.
- Sign broker-carrier agreements and load confirmations on behalf of Carrier, when required.
- Negotiate rates and accept load offers, subject to Carrier's general instructions.

6. Term and Termination

- This Agreement will remain in effect unless terminated by either party with ____ days written notice.



- Either party may terminate this Agreement immediately for cause, including breach of contract or legal violations.

7. Independent Contractor Status

The parties acknowledge that Dispatcher is acting as an independent contractor. Nothing in this Agreement creates an employer-employee relationship, partnership, or joint venture.

8. Indemnification

Carrier shall defend, indemnify, and hold harmless Dispatcher from any and all claims, liabilities, damages, or expenses arising from Carrier's transportation operations.

9. Confidentiality

Both parties agree to maintain the confidentiality of each other's business information, including but not limited to, rates, contacts, clients, and financial details.

10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Maryland.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

Dispatcher:

By: _____

Name: _____

Title: _____

Date: _____

Carrier:

By: _____

Name: _____

Title: _____

Date: _____